An aerial photograph of a large, calm lake at sunset. The sky is a mix of orange, pink, and purple, with soft clouds. The lake's surface reflects these colors. In the background, there are dark silhouettes of trees and land. The text "enter e-Estonia" is overlaid in the upper left quadrant in a white, sans-serif font.

enter e-Estonia

the coolest digital society

a modest
country that
extends beyond
its borders

- + population: 1.3 million
- + area: 45,228 km²
- + currency: Euro
- + member of: EU, NATO, WTO, OECD, DIGITAL 9
- + ICT sector employees: 5,9% of workforce



our highest ratings

#1

BERTELSMANN
FOUNDATION 2019
digital health index

#1

WORLD ECONOMIC
FORUM 2017
entrepreneurial activity

#1

INDEX VENTURE 2018
start-up friendliness

#1

FREEDOM HOUSE 2018
internet freedom

#8

EUROPEAN
COMMISSION 2018
EU digital development
and society index (DESI)

#1

GLOBAL IT REPORT 2019
mobile network coverage

#5

ITU 2018
global cybersecurity
index

#15

HERITAGE
FOUNDATION 2019
index of economic
freedom

essential

Best secret weapons.

- + internet is a social right
- + every Estonian resident has an electronic ID
- + 99% of services are online
- + Estonians trust e-solutions

empowering

Easiest life: only getting married
or divorced and selling real
estate cannot be done online.

Yet.



ease of doing business

Simplest and fastest business environment.

enter e-estonia

- + a few hours to start a company
- + hassle-free e-taxation
- + full automatization in tax reporting by 2020
- + e-Residency — Estonian e-services to every world citizen

estonian startup ecosystem

The cutest unicorns

- + over 500 startups
- + 4 unicorns - #1 in start-up friendliness
- + raised around €1B in funding (92% from abroad)
- + Estonian Startup Visa
- + supportive ecosystem



e-residency

e-resident.gov.ee

- + first in the world
- + 167 countries
- + 57 000+ e-residents to date
- + 7 300+ e-resident companies



A photograph of an elderly couple in a lush green tomato field. The man, in the foreground, is smiling broadly and looking upwards. The woman, behind him, is leaning over his shoulder, looking down at him with a gentle expression. They are surrounded by tall tomato plants with green leaves and small, unripe tomatoes. The lighting is bright and natural, suggesting a sunny day.

health

The healthiest system.

- + digital health data
- + digital prescription
- + e-Ambulance
- + personalised medicine

education

Our schools produce the smartest children.

- + 1st in OECD's PISA tests in Europe
- + ICT education for all students from early ages
- + digital competence for all students
- + digital by default in learning and teaching

electronic ID

The strongest identity.

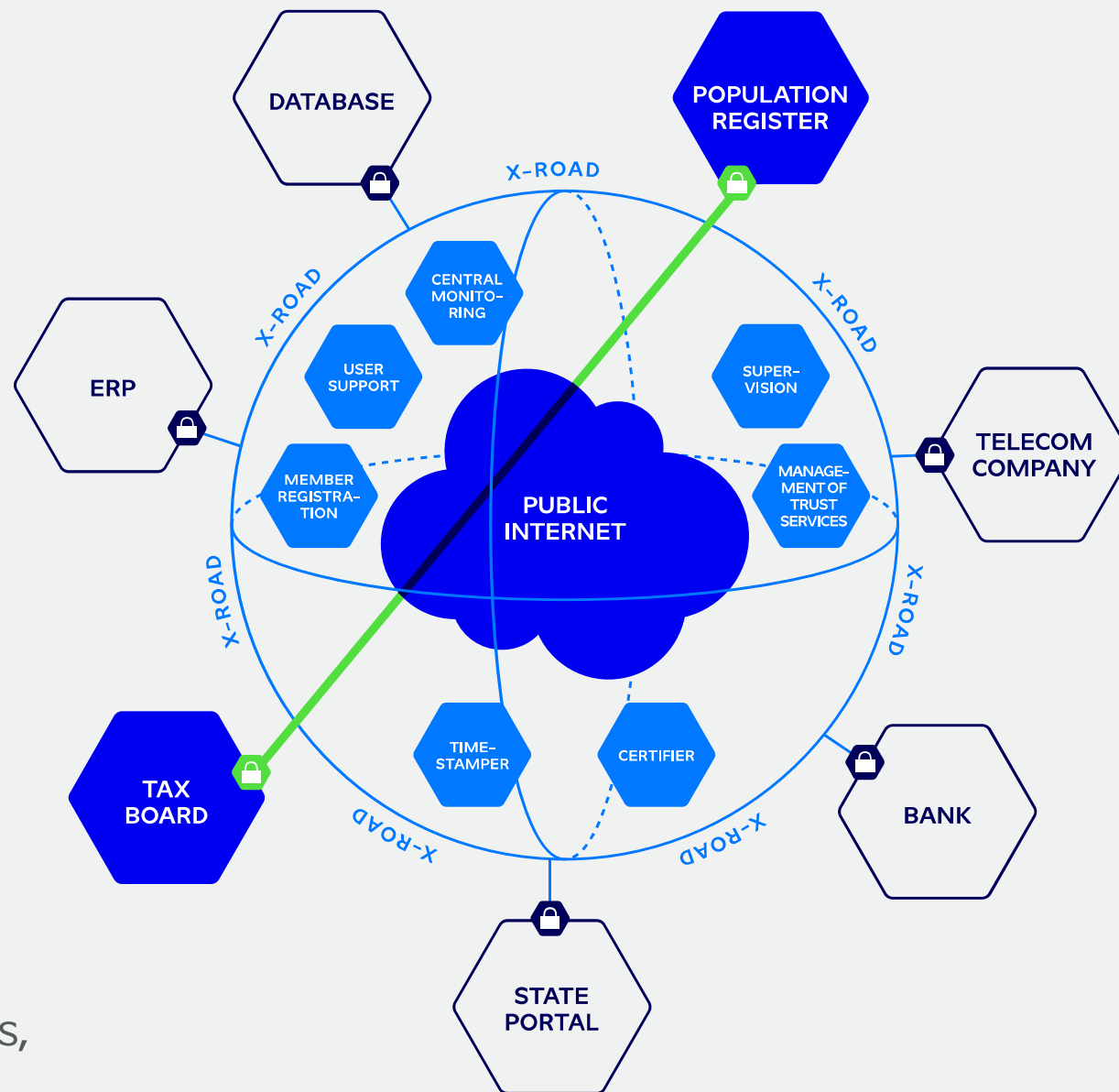


- + every Estonian has an electronic ID
- + eIDAS assurance level „high“
- + 16% of mobile-ID
- + 34% of smart-ID
- + e-Residency

exchange

The busiest highway of e-Estonia — X-Road from 2001.

- + saving 1407 years annually
- + over 1000 institutions and enterprises
- + 150 public sector institutions
- + 3 195 different services
- + over 900 million transactions per year
- + exported to Finland, Kyrgyzstan, Faroe Islands, Iceland, Japan and other countries



e-Estonia timeline



e-cabinet



e-tax
board



m-parking



x-road



e-school



digital
signature



id-card



eesti.ee



id bus
ticket

2000

2001

2002

2003

2004

e-Estonia timeline



2005

2006

2007

2008

2010

e-Estonia timeline



visualised
business
register



smart grid



ev quick
charging
network



public services
green paper



e-service of the
Estonian Road
Administration



e-residency



e-receipt

2011

2012

2013

2014

2015

e-Estonia timeline



2017

2018

2019

2020

elaborated

Clear and honest principles.

- + once-only
- + digital by default
- + trust-by-design
- + open internet



cyberspace

The strong^{est} competence.



- + cyber defence league
- + data embassy
- + cyber command
- + home for NATO CCDCOE and EU IT agency

secure

The safest combination.

confidentiality

ID-card, Mobile-ID
Smart ID, e-Residency

availability

X-Road

integrity

KSI Blockchain

blockchain pioneers

Estonia was the first Nation State in the world to deploy blockchain technology in production systems in 2012.



Estonia uses
blockchain technology
for integrity verification
of government registries
and data.

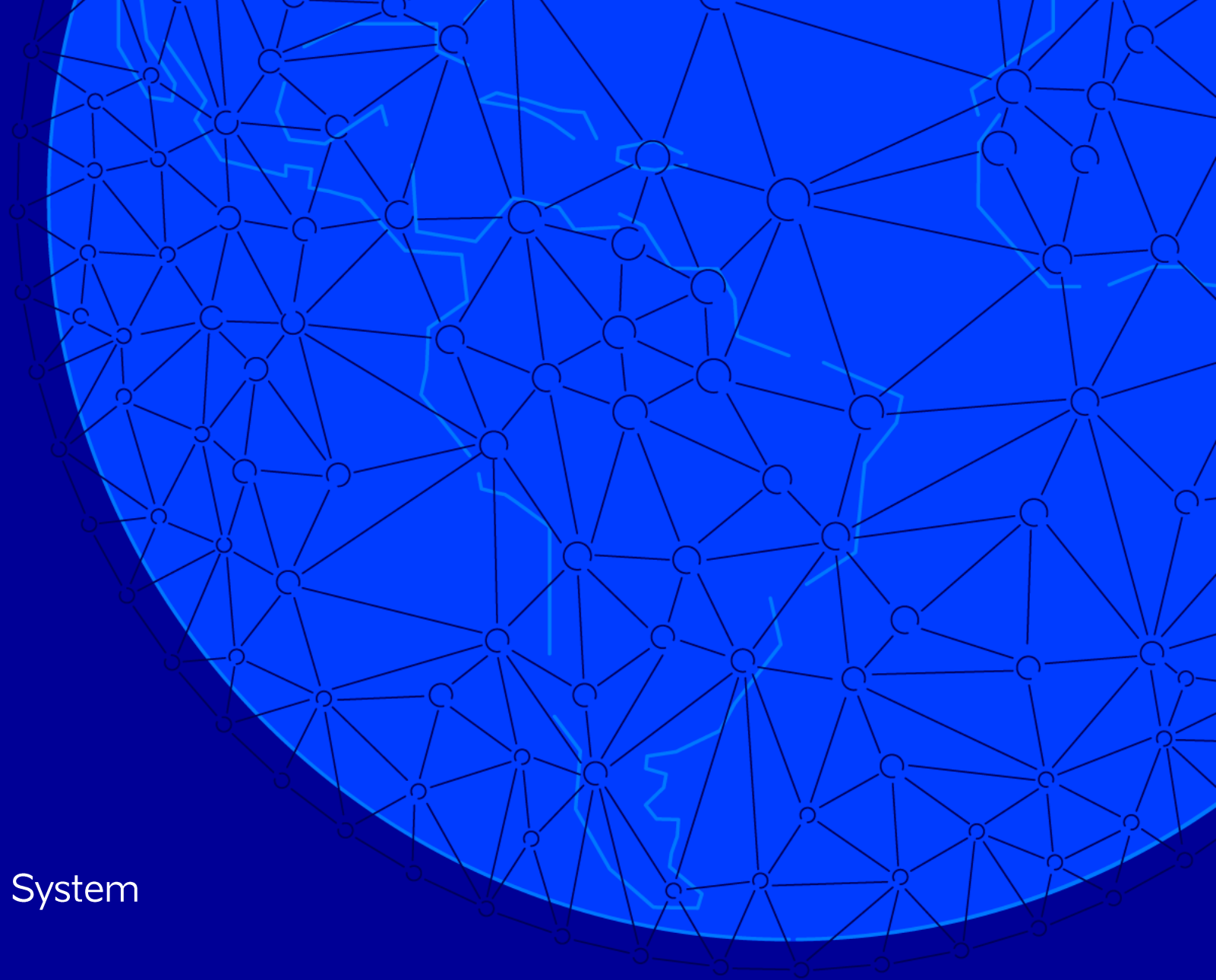
No data is saved to
the blockchain.

KSI blockchain ≠ Bitcoin

blockchain

Guarding the integrity.

- + e-Health
- + Property and Land Registry
- + Business Registry
- + Succession Registry
- + e-Court
- + Surveillance / Tracking Information System
- + State Gazette
- + Official State Announcements

















estonishing future

- + zero-bureaucracy
- + invisible services
- + cross border digital governance
- + real time economy

proactive government

TARGET:
7 LIVE BY YEAR 2020

Action plan for life-event service design

2020	 name change (incl marriage)	 change of residence	 retirement	 death (succession)	 building houses	 disability		
2019	 driving licence	 buying a car	 childbirth	 start of school	 school change	 unemployment & job search	 crime victim	 military service
2018	 starting a business							

AI in the public sector

A person wearing a grey hat, a blue and white striped long-sleeved shirt, and bright orange pants is walking away from the camera across a vast, dry, yellowish-brown field. In the background, there is a dense line of dark green evergreen trees under a cloudy, grey sky. The overall mood is contemplative and expansive.

- + Kratt task force
- + 10+ use cases live in 2018 (e.g. land mowing detection)
- + 50 use cases in public sector by 2020

industry digitalisation

- + e-construction platform
- + industry 4.0
- + smart energy
- + real-time economy

lessons learned

- + KISS - keep it short and simple
- + transparency works
- + shared platforms make you quicker
- + delivery matters, so does design
- + be bold^{est}

digital leadership

The strongest leadership brings enlightenment.

+ Technology or money is not the solution

experiment

Estonia as a testbed.

- + self-driving vehicles
- + door-to door robot transport



An aerial photograph showing a vast, green, forested landscape. In the background, a city skyline is visible under a hazy sky. In the foreground, two people are seen from behind, sitting on a ledge and pointing their fingers towards the horizon. The person on the left is wearing a blue plaid shirt, and the person on the right has long blonde hair. The overall scene conveys a sense of environmental stewardship and shared vision.

Let's build the future together!

f t i n e e-Estonia

e-estonia@eas.ee