

# Erika Piirmets



After living and working abroad, Erika has grown to value the perks of living in a digital society that facilitates everyday life. Erika believes in equity and accessibility of government services for every citizen through the best user experience. Having contributed previously to education and youth work, Erika is a strong advocate of automatisations and proactive services so that people can focus on what matters — interpersonal communication, both professionally and in private — rather than engaging in bureaucracy. As a Digital Transformation Adviser at the e-Estonia Briefing Centre, her objective is to support spreading the Estonian digitalisation experience.

## Education

Organization Behaviour, MA  
Tallinn University, Estonia

Information Science, BA  
Tallinn University, Estonia

## Specialities

e-Governance,  
intercultural communication,  
teaching and EdTech,  
public speaking, languages

## Languages

English, Estonian, Russian,  
Spanish

